

CITY OF DETROIT FISCAL 2004/05 BUDGET

AGENCY 72 DETROIT PUBLIC LIBRARY

MISSION

The mission of the Detroit Public Library (DPL) is to support and enhance the quality of life in the City of Detroit and the State of Michigan, by providing library and information services that meet the cultural, professional, educational and recreational needs of our customers.

DESCRIPTION

The Detroit Public Library serves as the city's information hub and a statewide educational and informational resource. The Main Library has a book collection of over 1.7 million volumes; this is supplemented by current periodicals, and an extensive Audio, Video and DVD collection. In addition, the library has up to 4 million pieces of manuscripts, sheet music, scores, photographs, pictures and government documents. 23 neighborhood branches serve as community centers, providing informational services that are unique to their communities. Over 700 public access computers provide customers with Internet access. Computer assistance and training is available at most library locations. Two bookmobiles make weekly stops to schools and community centers farthest removed from library locations.

GOALS

1. Provide quality customer service in an environment of continuous improvement.
2. Provide access to a variety of resources and services that meets the informational needs of the community.
3. Meet the technological needs of a diverse community of users and staff.
4. Increase the awareness and utilization of library services.
5. Maximize the resources of the library through the effective use of assets and the development of innovative financial operational strategies.
6. Provide an environment that fosters innovation, risk-taking and effective internal and external communication.
7. Provide enhanced technologies and training in the use of technology resources.
8. Increase resources that foster adult literacy, job training and lifelong learning.
9. Provide cultural and informational programs in response to the community's interests and needs.
10. Improve the community's access to system-wide electronic resources through remote access and customer authentication from the home or office.

DEPARTMENTAL FINANCIAL INFORMATION

	<u>OTHER</u>	<u>TOTAL</u>
EXPENDITURES	\$43,189,441	\$43,189,441
REVENUES	<u>43,189,441</u>	<u>43,189,441</u>
NET TAX COST	\$ 0	\$ 0
POSITIONS	485	485